Computers 8

Mrs. Weber

Common Computer Problems and How to Fix Them

Directions: Use this link to answer the following questions: <http://www.pcworld.com/article/2047667/how-to-solve-the-10-most-common-tech-support-problems-yourself.html>

**Answer in full sentences. Do your work on this worksheet. Share on OneDrive when finished.**

1. What is the first thing that you can do if you are facing problems with your computer? (1)
2. A system update helps update missing components on your computer. Why is this important? (1)
3. If your computer is too slow, what steps must you take to verify your computer is the source of the problem? **Please provide two steps.** (2)
4. If downloads are taking forever, what is a speed test useful for? (1)
5. Pop up ads are annoying. What can you do to get rid of them? **Please provide two steps. (2)**
6. If your wifi disconnects, what can you do? (1)
7. If your printer will not print what can you do? (1)
8. If you cannot open email attachments, what do the experts recommend? (1)
9. When is it best to throw in the towel? (1)